

Conquest Care Homes (Peterborough) Limited

Conquest House

Inspection report

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02 December 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Conquest House is a 'care home', which provides care and support to people with autism, learning disabilities and mental health conditions. At the time of our inspection there were 13 people living at the service.

We found the following examples of good practice.

The service was only receiving essential visitors at the time of our inspection. Any person entering the building washed their hands on entry, had their temperature taken, completed a health questionnaire and wore full personal protective equipment (PPE).

People living in the service had been separated into 'bubbles' of no more than four people. Each bubble had their own communal area, which included a living and dining space, and their own allocated staff. Only senior staff could move between the bubbles, and adhered to their PPE policy, including fully donning and doffing between areas. This means completely removing and disposing of PPE, hand washing and sanitising before reapplying PPE.

The registered manager had developed social stories for people living in Conquest House on topics related to COVID-19 to support people's understanding. Staff had also used visual prompts for people using pepper on their hands, to show how germs spread and to explain why staff now had to wear face masks. People were also given the option to wear face masks themselves if they wanted to.

Multiple entrances were used for entry and exit, with a one-way system in place. The service had a large communal garden which had been utilised to provide activities for people to use. There was a large marquee for outdoor activities.

The building was clean and free from clutter. At the time of inspection maintenance staff were on site cleaning and re-painting communal areas. We also observed staff cleaning communal areas and bathrooms and ensuring that areas regularly touched by hands were disinfected.

The registered manager told us that they were working collaboratively with colleagues from the Local Authority and CCG (Clinical Commissioning Group) and were well supported as a result.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service met good infection prevention and control guidelines

Further information is in the detailed findings below.

Inspected but not rated

Conquest House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 02 December 2020 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.