

New Care Opco (Woodford) Limited Bramhall Manor Care Centre

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service

Bramhall Manor Care Centre is a residential care home providing nursing and personal care for up to 71 people in one adapted building. We inspected one unit which is to be used as a designated care setting. The unit can accommodate 16 people.

We found the following examples of good practice

- Preadmission assessments were completed to ensure people's needs could be met. Managers of the home worked closely with the local hospital. The systems in place allowed people to be admitted to the home safely from hospital.
- The unit was separated from other units in the home to prevent cross infection. There was no movement of staff or residents between units. Dedicated staff provided a support bubble within the unit to support people's needs, including their meals and social support. Each bedroom had fully ensuite facilities.
- National guidance was followed on the use of personal protective equipment (PPE) and regular covid 19 testing was taking place. There were supplies of PPE readily available to staff and visitors. There was clear signage on the correct use of PPE and handwashing techniques throughout the unit and staff had received appropriate infection control and prevention training.
- A detailed risk assessment was in place for ensuring safe visits, this included health screening and use of PPE. Local restrictions on visiting were in place at the time of the inspection and alternative measures such as video calls were being used.
- The environment was very well lit, clean and clutter free. Very clear and detailed cleaning processes and procedures were in place.
- There were detailed procedures and risk assessments to manage and minimise the risks Covid 19 presented to people who used the service, staff and visitors. Managers and staff worked closely with a range of external health care professionals. There was a general practitioner (G.P.), assistant nurse practitioner, occupational therapist and physiotherapist based on site.
- Staff had volunteered to work on the unit and had been consulted with about their specific risks or concerns. Each staff member had a health risk assessment. Staff were offered access to a variety of support and well-being initiatives.

We were assured that this service met good infection prevention and control guidelines as a designated care setting

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

No ratings were awarded following this inspection. This was a thematic review seeking to identify examples of good practice in infection prevention and control.

Inspected but not rated

Bramhall Manor Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 27 October 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.