

# Choice Support Tunbury Avenue

## Inspection report

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18 December 2020

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## Ratings

|                                 |                         |
|---------------------------------|-------------------------|
| Overall rating for this service | Inspected but not rated |
|---------------------------------|-------------------------|

|                      |                                |
|----------------------|--------------------------------|
| Is the service safe? | <b>Inspected but not rated</b> |
|----------------------|--------------------------------|

# Summary of findings

## Overall summary

Tunbury Avenue provides care and accommodation to up to four adults with a learning disability. There were four people living at the service at the time of our inspection. People had additional physical health needs and communicated using body language.

We found the following examples of good practice.

Staff had explained to people about the changes which had occurred due to the pandemic. This was available in an easy read format if needed. Changes included staff wearing personal protective equipment (PPE), such as masks, aprons and gloves and the importance of social distancing and isolating in their rooms when necessary.

We observed staff using PPE appropriately. There were fully equipped PPE 'stations' around the service to ensure PPE was available to staff when needed.

The service was clean and staff carried out more frequent cleaning on areas that were regularly touched by people.

Relatives were kept up to date with people's well-being, including visiting arrangements.

The service was engaged in the national testing programme for staff and people who lived at the service.

The registered manager was following advice and guidance from other agencies about infection control and prevention and had updated staff training and practice accordingly.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Tunbury Avenue

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 18 December 2020 and was unannounced.

# Is the service safe?

## Our findings

The purpose of this inspection was to check infection control measures and practices. We will assess all of the key question at the next comprehensive inspection of the service.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.