

IHDF Limited

Elmhurst Care Home

Inspection report

69-71 Pollard Lane
Bradford
West Yorkshire
BD2 4RW

Tel: 01274638151

Date of inspection visit:
24 November 2020

Date of publication:
14 December 2020

Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	--------------------------------

Summary of findings

Overall summary

Elmhurst is a residential care home providing accommodation and personal care for up to 20 people. At the time of the inspection there were 13 people living at the home.

We found the following examples of good practise.

The service was accessing the government testing scheme which had assisted them to identify an outbreak quickly. The service was working with the local authority Infection Prevention and Control team and other health professionals in managing the outbreak effectively. The registered manager was visible and supportive to people and the staff team. They shared relevant government and local updates with people, staff and relatives.

When we visited the service it was closed to visitors due to COVID-19 restrictions. People were being supported to stay in touch with their relatives and friends. Plans were in place to review the use of the conservatory area of the home to facilitate future safe visiting options.

Staff had received training in infection prevention and control and how to put on and take off their personal protective equipment (PPE). During our inspection we saw staff washing and sanitising their hands frequently and using appropriate PPE in line with government guidelines. The staff changed in and out of their uniforms at the service. Uniforms were laundered at the service to reduce the risk of cross contamination.

The home was clean, well ventilated and free from malodours. The communal areas in the home had been arranged to support people with social distancing. Specialist cleaning equipment had been purchased and was used to deep clean the environment.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control practises to keep people safe.

Inspected but not rated

Elmhurst Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 24 November 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.