

Jooma Care Homes Limited

Jooma Care Homes Limited - 136 Langthorne Road

Inspection report

136 Langthorne Road
London
E11 4HR

Tel: 02085187409

Date of inspection visit:
12 March 2021

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07 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Jooma care home is a care home registered to provide accommodation and personal care for up to five people with mental health needs, learning disabilities and autism. At the time of our inspection there were four people living at the home.

We found the following examples of good practice.

The service had a screening process for visitors before entering the building, including the use of a side entrance, temperature checks and provision of personal protective equipment (PPE). Visitors were also required to complete a COVID-19 lateral flow test. Lateral flow testing is a fast track test which allows the provider to receive a COVID-19 test result within 30 minutes. This helped to keep people safe and minimise the risk of spreading infection.

Staff and most people using the service took part in regular COVID-19 testing. Additionally, staff carried out lateral flow testing twice a week. Where people refused regular testing, the provider put extra measures in place, including risk assessing the impact to the person and others. Apart from a staff member, no one at the home had tested positive for COVID-19. This helped the service to reduce the risk of spreading infection and allowed them to closely monitor the situation.

The service followed guidelines and requirements of the COVID-19 vaccination programme. All people using the service and most staff had received their first vaccination.

People were supported in creative ways to maintain their well-being and manage any anxiety about the COVID-19 pandemic. We observed staff supporting people to understand social distancing and following good PPE practice. This was verified by one person who told us they wore a mask when out in the community and understood why social distancing was required. This helped to reduce and manage people's anxiety and the risks related to the COVID-19 pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 12 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were somewhat assured that the provider was using PPE effectively and safely. The provider had a designated foot pedal bin for staff to safely dispose of PPE. We observed staff wearing PPE, including masks and disposable aprons. However, clinical waste was not disposed of in line with guidelines for safe disposal, including the use of specific yellow and black bags used for offensive/hygienic waste. The registered manager told us they had sought contracts with waste management companies but had initially experienced difficulties. Following our visit, the registered manager told us they had received a quote and were in the process of engaging the services of a waste management company.

We have also signposted the provider to resources to develop their approach.