

OHP-Wychall Lane Surgery

Inspection report

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Overall summary

We carried out an announced follow up desk-based inspection at OHP-Wychall Lane Surgery between 19 August 2020 and 26 August 2020. This was to confirm the practice had met the areas for improvement that we identified at our previous inspection on 14 May 2019. The full comprehensive report for the inspection on 14 May 2019 can be found by selecting the 'all reports' link for OHP-Wychall Lane Surgery on our website at www.cqc.org.uk.

This report covers our findings in relation to those improvements.

Overall the practice is rated as good.

- We rated the practice as good for providing safe services because the practice had taken appropriate action to improve the management of risks in relation to the service to keep people safe.
- We found comprehensive risk assessments in place in relation to health and safety and the security of the premises, including fire safety and emergency medicines.
- The practice had implemented effective systems for monitoring staff immunisations, complaints and cervical screening samples.

- All staff had completed key training including safeguarding at a level appropriate to their role, infection control and basic life support. However, there still remained a lack of clear oversight of staff training overall.
- We found improvement in the uptake of child immunisations.
- Although we saw some systems in place for the ongoing monitoring of staff registration with professional bodies this was not yet fully in place for all relevant staff.

Whilst we found no breaches of regulations, the provider **should:**

- Improve the monitoring and oversight of staff training and staff registration with their professional bodies on an ongoing basis.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Our inspection team

This follow up desk based review was carried out by a CQC lead inspector.

Background to OHP-Wychall Lane Surgery

OHP-Wychall Lane Surgery is located in Kings Norton, Birmingham. The practice is part of a provider at scale organisation, Our Health Partnership (OHP). OHP currently consists of 37 practices providing care and treatment to approximately 358,000 patients. The provider has a centralised team to provide support to member practices whilst autonomy for service delivery is retained by the individual practices.

OHP-Wychall Lane Surgery is also part of the Bournville and Northfield Primary Care Network and sits within the Birmingham and Solihull Clinical Commissioning Group (CCG).

The practice is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, family planning, maternity and midwifery services, surgical procedures and treatment of disease, disorder or injury.

The practice provides services to approximately 8,600 patients under the terms of a general medical services (GMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

The practice has seven partners (three female and three male) and a salaried GP (male). Other practice staff include three practice nurses (two female and one male) and a practice and business manager supported by a team of administrative and reception staff.

The practice is a training practice for qualified doctors training to become a GP (registrars). At the time of inspection, the practice had three GP registrars.

The population served by the practice is within one of the most deprived areas nationally. Information published by Public Health England rates the level of deprivation as level 2 (level one representing the highest levels of deprivation and level ten the least). The majority of the practice population are from a white background (86%). The age distribution of the practice population is similar to local and national averages.

The practice is open between 8am and 6.30pm Monday to Friday. When the practice is closed outside core hours there are arrangements with another provider (Birmingham and District General Practitioner Emergency Room group) to provide primary care services.