

Glenthorne Rest Home Limited

Glenthorne No2 Care Home Limited

Inspection report

4 Station Road
Thornton Cleveleys
Lancashire
FY5 5HY

Tel: 01253854722

Date of inspection visit:
08 September 2021

Date of publication:
14 October 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Glenthorne No2 Care Home Limited is a residential care home providing personal care to 15 people at the time of the inspection. The service is registered to support up to 15 people. It is a detached property close to local amenities in Thornton-Cleveleys. Bedrooms are on the ground and first floor. All bedroom accommodation is for single occupancy. Communal space consists of a lounge, a separate dining room, and a small conservatory.

We found the following examples of good practice.

- People received support to maintain their relationships with their families and friends.
- Visitors use entry doors nearest people's room to minimise contact with others.
- Visits were by appointment and visitors were COVID-19 tested prior to entry into the home.
- Testing for COVID-19 for people and staff had occurred and was ongoing on a regular basis.
- People and staff had been supported to receive COVID-19 vaccinations.
- We observed prominent signage to guide staff on the use of protective personal equipment (PPE).
- Processes were in place for staff to put on, take off and dispose of PPE when entering and leaving the building.
- The use of PPE was in accordance with current government guidelines. We observed staff wearing PPE appropriately.
- Electronic messaging services were used to share best practice between homes and to liaise with relatives.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Glenthorne No2 Care Home Limited

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 09 September 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules when possible.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.