

Care UK Community Partnerships Ltd

Kings Court Care Home

Inspection report

14 Market Place
Barnard Castle
County Durham
DL12 8ND

Tel: 01833690333

Website: www.careuk.com/care-homes/kings-court-barnard-castle

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03 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Kings Court is a residential home providing accommodation with personal care mainly to older people and people living with a dementia. It can accommodate up to 37 people in one purpose-built building. There were 28 people using the service when we visited.

We found the following examples of good practice.

- Systems were in place to allow safe visiting, including screening and testing visitors to reduce any potential infection risk, before they entered the building.
- Social distancing was encouraged, and changes had been made to communal areas to promote this.
- There was a robust activities programme and people were engaged in a variety of solo and group activities. We saw people had been supported through the use of social media to keep in touch with relatives. On the day of our visit, we saw one person who was "too busy" to speak to their relative on the phone as they were enjoying the activity session!
- Staff wore personal protective equipment (PPE). Training in infection prevention and control measures and the appropriate use of PPE had taken place. The home had a long established infection control champion in place who liaised with other leads within the provider's national group to share learning and developments.
- Systems were in place to admit people safely into the home.
- A regular programme of COVID-19 testing was in place for people and the staff team. The provider had a risk assessment in place for all staff who had refused the vaccination and the registered manager reviewed this with them monthly. There was a good programme of support and counselling available from the provider and the registered manager and deputy manager told us how they tried to support the emotional wellbeing of staff and of each other.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Kings Court Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 3 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.