

Prime Life Limited

White Acres

Inspection report

15 Leicester Road
Shepshed
Leicestershire
LE12 9DF

Tel: 01509502845
Website: www.prime-life.co.uk

Date of inspection visit:
21 January 2022

Date of publication:
14 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

White Acres is a residential care home providing personal and nursing care to 12 people living with a learning disability at the time of the inspection. The service can support up to 12 people.

We found the following examples of good practice.

- The service had clear visiting protocols in place for visitors to the service. The protocols were in line with good practice relating to infection, control and prevention procedures that all visitors were required to follow.
- The provider had arrangements in place for people to continue to receive visitors if required.
- People at the service demonstrated that they had been involved and aware of the reason for infection control protocols at the home. They discussed practices regarding isolation when there is an outbreak of COVID-19.
- Staff followed regular cleaning scheduled including high touch areas to reduce the spread of infections. They also completed relevant records promptly.
- During our inspection, we observed staff wore required Personal Protective Equipment (PPE).

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

White Acres

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 21 January 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.