

HC-One Oval Limited

The Red House Care Home

Inspection report

Bury Road
Ramsey
Huntingdon
Cambridgeshire
PE26 1NA

Tel: 01487813936

Date of inspection visit:
10 March 2021

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26 March 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

The Red House Care Home accommodates people who have personal care needs and who may require nursing care and some of whom may be living with dementia. The Red House Care Home accommodates up to 60 people across two buildings. Each building provides accommodation over two floors. There were 49 people living at the service at the time of this inspection.

We found the following examples of good practice.

All visitors were required to book their visits and follow the provider's 'responsible visitors code'. This included a declaration about COVID-19, the procedures visitors had to follow and to take a rapid test for COVID-19. There was a designated entrance to the visitor's room that was thoroughly cleaned after each use. Garden visits were also available to book.

The service took part in the national COVID-19 testing programme for care homes. People and staff had received their vaccinations. Individual risk assessments were completed for staff and people. Staff followed the provider's robust infection prevention controls.

The provider had good supplies of personal protective equipment (PPE) and these were reviewed weekly. All staff received training on infection control, hand washing and the correct use and disposal of PPE. There was an area for staff to change into their uniforms at the start of their shift.

The infection control lead completed daily monitoring and visual checks to ensure best practice was maintained. Hand washing aids were used to develop good hand washing techniques.

The service looked clean and free from clutter. To ensure good infection control, appropriate cleaning products were used. Cleaning schedules ensured frequently touched areas were sanitised. Infection control audits were completed and monitored regularly.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below. ☐

Inspected but not rated

The Red House Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 10 March 2021

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.