

Hawkinge House Limited

Hawkinge House

Inspection report

Hurricane Way
Hawkinge
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Date of inspection visit:
21 October 2020

Date of publication:
05 November 2020

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Hawkinge House is registered as a community healthcare service, domiciliary care service, extra-care housing service, supported living service and a care home with nursing. Hawkinge House had a pro-active assessment unit which supported people coming from hospital with rehabilitation needs before being discharged to their permanent residences.

The proposed designated care setting was on a separate floor of the pro-active assessment unit. Hawkinge House is registered to support up to 115 people. At the time of inspection there was no one living in the designated care setting but there were people living in other areas of the home.

We found the following examples of good practice.

- The pro-active assessment unit had its own dedicated registered manager who was not responsible for care in other parts of the complex. This registered manager, alongside a management and nursing team were responsible for the designated care setting.
- The designated care setting was separate from the rest of the home and the registered manager had thought about how the setting would interact safely with other areas of the home.
- Bedrooms on the designated care setting were self-contained. There were communal areas large enough to enable people to social distance.
- Staff assigned to work in the designated care setting would not access the rest of the home or come into contact with other staff at the home.
- The home was participating in weekly testing for staff.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Inspected but not rated

Hawkinge House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 21 October 2020 and was announced.

Is the service safe?

Our findings

S5. How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.