

CC The Laurels Ltd

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Inspection report

130 - 134 Church End Lane
Runwell
Wickford
SS11 7DP

Tel: 01268764105
Website: www.thelaurelsLtd.com

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18 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

CC The Laurels Ltd is a care home providing accommodation and personal care for up to 32 people, including those living with dementia. There were 23 people living at the service when the inspection took place.

We found the following examples of good practice.

- Arrangements were in place for relatives and visitor's to access the service safely. These included temperature checks and personal protective equipment [PPE]. There was a visitors room for relatives to use which was accessed by a separate entrance to the service.
- The service was very clean. We observed regular cleaning of all areas taking place. Cleaning schedules were in place and showed the frequency of cleaning undertaken, including regular cleaning of high touch point areas and deep cleaning .
- People had been encouraged to keep in contact with family and friends with telephone calls and other electronic devices.
- People were admitted safely to the service. The registered manager confirmed they were following government guidance and all new admissions were isolated in their rooms for 14 days.
- Staff were following government guidelines for the use of PPE and good infection control practice. PPE was available throughout the service for staff to access.
- Infection control audits took place regularly to make sure the service was compliant with current guidance and practices.
- Staff and people using the service had risk assessments in place to ensure risks in relation to COVID-19 were identified and managed safely.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

CC The Laurels Ltd

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 18 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were somewhat assured that the provider was meeting shielding and social distancing rules. There was one main communal area for people using the service to use. People were reluctant to be moved away from their friends, this limited the providers ability to enable social distancing, especially where people were living with dementia.

We have also signposted the provider to resources to develop their approach.