

Nazareth Care Charitable Trust

Nazareth House - Hammersmith

Inspection report

Hammersmith Road
Hammersmith
London
W6 8DB

Tel: 02087483549

Date of inspection visit:
28 October 2020

Date of publication:
02 December 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

We found the following examples of good practice.

The provider had implemented a programme of testing for people using the service and staff. At the time of our inspection, two staff members had tested positive for COVID- 19 and were self- isolating within their homes. The care home was therefore temporarily closed to visitors.

The provider had suitable systems to minimise the spread of infection across the service. Staff were restricted to the same area of the building to minimise the risk of spreading illness.

Measures were also in place to minimise the risk of visitors catching or spreading illness. The provider had a separate entrance for visitors, who were required to have their temperature checked, disinfect their hands and provide initial details about their infection risk, before they were able to visit people within the service's garden area for a limited period of time under socially distanced conditions.

Face masks and other Personal Protective Equipment (PPE) available for visitors and staff. Communal areas within the home were arranged to accommodate social distancing and there were electronic tablets within the home for conducting virtual meetings.

The provider had full access to Personal Protective Equipment (PPE) and staff had received appropriate training in infection control procedures both internally and from external providers. The provider had explained the need for PPE to be worn by staff to people using the service.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 28 October 2020 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.