

Chislehurst Care Limited

Ashglade

Inspection report

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Bromley
Kent
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Date of inspection visit:
15 February 2021

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08 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Ashglade is a 'care home'. People in care homes receive accommodation and nursing or personal care as single package under one contractual agreement. Ashglade is situated in the London borough of Bromley that provides care for up to 12 people. At the time of the inspection the home was providing care and support to 10 people.

We found the following examples of good practice.

The provider was in the process of adapting a conservatory to include a windowed partition and intercom, which will allow family and friends to visit without entering the main building.

People were supported to see their visitors via video call. The provider had introduced virtual consultations to reduce the need for external visitors to the home.

The provider had arrangements in place to test both people and staff for COVID-19, in line with the current guidelines on testing.

The provider had clear protocols for people who were infected with Covid-19. Staff were adhering to PPE and social distancing guidance. The provider had a designated area for donning and doffing PPE.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Ashglade

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 15 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.