

Burlington Care Homes Limited

# Rastrick Hall and Grange

## Inspection report

Close Lea Avenue  
Brighouse  
West Yorkshire  
HD6 3DE

Tel: 01484722718

Date of inspection visit:  
23 February 2021

Date of publication:  
07 April 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Rastrick Hall and Grange is a residential care home providing personal care to 47 people aged 65 and over at the time of the inspection. The service can support up to 79 people, some of whom are living with dementia. Accommodation is provided in two adjoining buildings Rastrick Hall and Rastrick Grange. Each building has three floors with en-suite bedrooms and communal areas on each floor.

We found the following examples of good practice.

The home was clean and tidy. Ornaments and other items which could not be easily cleaned had been removed and/or replaced. Staff understood the importance of good ventilation and windows were opened regularly during the day.

The provider was supporting people who used the service and staff to access regular testing, this included Lateral Flow Testing for staff.

The home was closed to non-essential visitors because of the coronavirus outbreak. Relatives had been kept informed and people were supported to keep in touch by telephone and video calls.

The manager was working closely with the local infection prevention and control team and Public Health England to make sure they were following the most up to date government guidance.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Rastrick Hall and Grange

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 23 February 2021 and was announced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was using PPE effectively and safely.

There was a good supply of PPE and PPE stations were located throughout the home to make it easy for staff to access. Staff were wearing surgical masks and goggles or face shields at all times and full PPE when providing personal care. The majority of staff were using PPE correctly. However, we saw some examples of staff not wearing their masks correctly and not changing masks and face shields when they had been outside. We talked with the manager about this and it was dealt with immediately.

We have also signposted the provider to resources to develop their approach.

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.