

Maria Mallaband Limited

Troutbeck Care Home

Inspection report

Crossbeck Road
Ilkley
West Yorkshire
LS29 9JP

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03 December 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Troutbeck provides personal and nursing care for up to 54 older people and people living with dementia. At the time of the inspection there were 39 people using the service.

We found the following examples of good practice.

The environment had been arranged to minimise the risk of infection. The designated area is a separate self-contained unit and could accommodate up to ten people. Individual rooms were comfortable and spacious with en suite toilet facilities. Equipment was in place specifically for use in the designated area. This included profiling beds and a hoist. An iPad was available to support people to keep in touch with their friends and families.

Arrangements were in place for a cohort of staff to work on the designated unit. They were able to access the unit from a separate entrance. There were facilities on the unit for staff to shower, change their uniforms and take their breaks.

Tests for COVID-19 were carried out weekly for staff and monthly for people living at the service. We observed staff wearing personal protective equipment (PPE) in line with government guidelines.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Troutbeck Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 3 December 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.