

Anchor Hanover Group

Oulton Manor

Inspection report

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Oulton
Leeds
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05 May 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Oulton Manor is a care home in Oulton, Leeds. People in care homes receive accommodation and personal care as a single package under one contractual agreement. The Care Quality Commission (CQC) regulates both the premises and the care provided, and both were looked at during this inspection. The home is registered to provide accommodation and support for up to 77 people. There were 58 people using the service at the time of the inspection.

We found the following examples of good practice.

We were somewhat assured that this service met good infection prevention and control guidelines.

The home was clean and tidy however cleaning records had not always been completed.

At the time of our inspection the home was allowing visitors and there was protocols in place to reduce the risk of infection.

Staff also recorded when they had washed their hands to ensure this was carried out on a regular basis.

The provider had appropriate arrangements to test people and staff for COVID- 19 and was following government guidance on testing.

Staff were trained on how to keep people safe from the risk of infection. All staff wore their PPE in line with government guidance.

People admitted to the service were supported following government guidelines on managing new admissions during the COVID-19 pandemic.

The home's infection prevention and control policy was up to date and in line with current guidance. The home had a contingency plan in place for when emergencies occurred.

We were somewhat assured that this service met good infection prevention and control guidelines. The home was clean and tidy however cleaning records had not always been completed.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below

Inspected but not rated

Oulton Manor

Detailed findings

Background to this inspection

Background to inspection:

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 5 May 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. The home was clean and tidy however cleaning records had not always been completed, this was discussed with the manager who agreed to take immediate action to address concerns. The layout of the dining room did not support social distancing however we observed people sat two meters apart.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was taking steps to effectively prevent and manage infection outbreaks.
- We were assured that the provider's infection prevention and control policy was up to date.