

HC-One Limited

Woodcross Mental Nursing Home (Highfields)

Inspection report

23 Reeves Street
Bloxwich
Walsall
West Midlands
WS3 2DQ

Tel: 01922497394

Website: www.hc-one.co.uk/homes/woodcross/

Date of inspection visit:
11 February 2022

Date of publication:
15 March 2022

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

This service offers nursing and personal care for up to 44 people who require support with their mental health and may include behaviours that challenge. At the time of the inspection there were 31 people living in the home.

We found the following examples of good practice.

Staff had access to personal protective equipment (PPE) and were observed wearing this correctly.

Staff were observed on a monthly basis donning and doffing PPE and were provided with additional training if needed.

Staff completed Lateral Flow Devices (LFD) prior to every shift; the results were recorded on the homes electronic systems.

The provider had regular cleaning schedules in place to maintain hygiene in the home. The home was visibly clean and free of clutter.

Stickers were placed in all areas stating the date and time the last cleaning took place.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Woodcross Mental Nursing Home (Highfields)

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 11th February 2022 and was announced. We gave the service one days' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

The provider was following the current government guidance and visiting was promoted. Systems were in place to support visiting through COVID-19 testing, recording of vaccination status and providing PPE. Visitors were able to see their loved ones where it was most comfortable for the individual.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.