

The Villas Care Homes Ltd

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Inspection report

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12 January 2022

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20 January 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

The Villas Care Homes Ltd is registered to provide accommodation and nursing care for up to 16 people. The service provides support to people with a learning disability, autistic spectrum disorder and mental health. At the time of our inspection there was a total of 15 people using the service.

We found the following examples of good practice:

Checks were in place and carried out to reduce the risk of infection from any visitors to the location. We signposted the registered manager to the latest visiting guidance so they could update their visiting policy; they did this and sent us a copy of their updated policy following our inspection.

Measures were in place to reduce and control the spread of infection at the location. For example, from the use of personal protective equipment (PPE) and the availability of hand sanitiser at entrances and throughout the building.

The layout of the premises was used to maximise different spaces for people and safe entry points so as to reduce the risks of any infection transmission.

Information on infection prevention and control and management of risks from COVID-19 were on display to remind staff and visitors of good practice to reduce risks from infection.

Cleaning routines were planned and followed so that the cleanliness of the location was regularly maintained.

Procedures were followed to ensure regular COVID-19 tests were conducted.

Risk assessments were in place to help reduce the risks associated with COVID-19 for people and staff.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Villas Care Homes Ltd

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 12 January 2022 and was announced. We gave the service two days' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We signposted the provider to resources to develop their approach for visiting. They sent us a copy of their updated policy that referenced the latest government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.