

Mr SJ Tarrant & Mrs MJ Tarrant

Copper Beeches Lodge

Inspection report

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11 November 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Copper Beeches Lodge is a care home registered to personal care. At the time of our visit there were 13 people living in the home. The home provides accommodation for people who have a learning disability. Communal facilities include an accessible garden and craft room.

We found the following examples of good practice.

The registered manager was communicating with people, staff and family members regularly to make sure everyone had an understanding of procedures and precautions being taken, and how to keep people safe during the current outbreak. The registered manager worked with the care staff team to ensure infection prevention and control measures were followed.

The registered manager provided training to ensure staff knew how to keep people safe during the COVID-19 pandemic and the current outbreak in the service. The registered manager ensured people living in the service and staff had access to additional support, included one-to-one meetings and contact by phone, with any emotional support needed in response to the current outbreak.

The staff were following up to date infection prevention and control guidance to help people to stay safe. The registered manager ensured staff and people who used the service understood why every measure was in place.

The registered manager worked with the local GP and received training on caring for people with a Covid-19 positive diagnosis. This included staff receiving additional training on equipment to enable staff to respond quickly if people health deteriorated.

The registered manager had designed a notice to place on people's bedroom door for those who were currently isolating. This showed the start and end date of people's isolating time, alert staff to what PPE is to be worn before entering the room as well as additional checks staff needed to carry out to ensure of people's wellbeing.

People at high risk and those isolating were supported by staff to occupy themselves. Staff provided activities whilst maintaining people's safety. Most people currently with a positive result where isolating in their own personal areas. However due to the needs of some people they found it difficult to remain in one area. The registered manager had addressed this issue with people who preferred to spend their time in communal areas. They were supported to do this whilst maintaining physical distancing.

Staff helped people to stay in touch with family and friends through phone and video calls. The service was currently closed to all visitors.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Inspected but not rated

Copper Beeches Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 11 November 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises. However, we recommend that the provider considers further measures to mitigate risk by encouraging and supporting staff to change their clothes on site at the beginning and end of each shift.