

Innovation Health Care Ltd

# Abbeydale Nursing Home

## Inspection report

10-12 The Polygon  
Wellington Road  
Eccles  
M30 0DS  
Tel: 0161 7072501

Date of inspection visit: 28 July 2015  
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### Ratings

#### Overall rating for this service

Requires improvement



Is the service well-led?

Requires improvement



### Overall summary

We carried out an unannounced comprehensive inspection of this service on 22 October 2014. During that inspection we found one breach of Regulations under Regulation 10 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2010, in relation to assessing and monitoring of the quality of service provision. After that inspection, the provider wrote to us to tell us what action they had taken to meet legal requirements in relation to the breach of regulation.

As part of this focused inspection we checked to see that improvements had been implemented by the service in order to meet legal requirements. This report only covers our findings in relation to those requirements. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Abbeydale Nursing Home on our website at [www.cqc.org.uk](http://www.cqc.org.uk).

Abbeydale Nursing Home is registered to provide residential and nursing care for up to 24 adults. Accommodation is situated on two floors with access to all internal and external areas via a passenger lift and

ramps. The home has enclosed grounds with car parking space to the front of the property and a garden to the rear. The home is within walking distance of Eccles town centre and public transport systems into Manchester and Salford. Local amenities are close by. At the time of this visit, there were 19 people staying at the home.

This inspection was undertaken on 28 July 2015 and was unannounced. During our last inspection, we found the service had limited and ineffective quality assurance systems in place to guide improvements in service delivery. Additionally, we found no evidence that the service engaged with people who used the service or their representatives in relation to the quality and standard of care and treatment provided. We found that no resident or family meetings had taken place and the last time a quality assurance questionnaire had been circulated was in 2012. This was a breach of Regulation 10 of The Health and Social Care Act 2008 (Regulated Activities) Regulations 2010.

# Summary of findings

During this inspection we found the provider was now meeting the requirements of the regulation. We looked at questionnaires that had been circulated to people who used the service or their relatives. We found the service had also established a 'Residents' Group' as a means of highlighting and addressing any concerns, which met each month.

We looked at a number of audits that had been undertaken by the service to monitor the quality of

service delivery. These included medication audits, mattress and pressure relief cushions, hoists, infection control and care files. We also looked at cleaning schedules for the home and equipment, commode checks and night time security checks that were undertaken. Where issues had been raised, action plans had been devised to address any concerns.

# Summary of findings

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service well-led?**

During this inspection we found the provider was now meeting the requirements of the regulation. We looked at questionnaires that had been circulated to people who used the service or their relatives.

We looked at a number of audits that had been undertaken by the service to monitor the quality of service delivery. These included medication audits, mattress and pressure relief cushions, hoists, infection control and care files.

We could not improve the rating for 'safe' from requires improvement at this time, because to do so required evidence of consistent good practice over time. We also only looked at aspects relating to the breach of regulations, rather than looking at the whole question relating to 'well-led.' We will review this during our next planned comprehensive inspection.

**Requires improvement**



# Abbeydale Nursing Home

## Detailed findings

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008, to look at the overall quality of the service, and to provide a rating for the service under the Care Act 2014.

We undertook an unannounced focused inspection of Abbeydale Nursing Home on 28 July 2015. This inspection was undertaken to ensure that improvements that were required to meet legal requirements had been implemented by the service following our last inspection on 22 October 2014.

We inspected the service against one of the five questions we ask about services during an inspection, which was whether it was 'Well-led.' This was because the service was not meeting some legal requirements.

The inspection was undertaken by an adult social care inspector. Before the inspection, we reviewed all the information we held about the home. We reviewed statutory notifications and safeguarding referrals. We also reviewed the action taken by the provider following our last inspection, who wrote to us on 26 March 2015 explaining what action the service had taken to meet legal requirements.

During the inspection we spoke with the manager and the provider. We also looked at records relating to audits that had been undertaken by the service to monitor the quality of service provision.

# Is the service well-led?

## Our findings

During our last inspection, we found the service had limited and ineffective quality assurance systems in place to guide improvements in service delivery. Additionally, we found no evidence that the service engaged with people who used the service or their representatives in relation to the quality and standard of care and treatment provided. We found that no resident or family meetings had taken place and the last time a quality assurance questionnaire had been circulated was in 2012. This was a breach of Regulation 10 of The Health and Social Care Act 2008 (Regulated Activities) Regulations 2010.

During this inspection we found the provider was now meeting the requirements of the regulation. We looked at

questionnaires that had been circulated to people who used the service or their relatives. We found the service had also established a 'Residents' Group' as a means of highlighting and addressing any concerns, which met each month.

We looked at a number of audits that had been undertaken by the service to monitor the quality of service delivery. These included medication audits, mattress and pressure relief cushions, hoists, infection control and care files. We also looked at cleaning schedules for the home and equipment, commode checks and night time security checks that were undertaken. Where issues had been raised, action plans had been devised to address any concerns. We looked at the fire safety book and found that weekly fire alarm tests were undertaken.