

Asquith Surgery

Inspection report

693 Welford Road
Leicester
LE2 6FQ
Tel: 01163232000

Date of inspection visit: 19th and 24th May 2021
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good



Are services safe?

Good



Overall summary

We carried out a desktop follow up inspection at Asquith Surgery on 19h May 2021 and focused on the breaches of regulations following an inspection on 21st and 30 October 2019 under the following key question and population group.

- Safe

The practice was inspected on 21st and 30th October 2019 and was rated Good overall with a rating of Requires Improvement in the Safe key question. Effective, Caring, Responsive, Well-led and the population groups of Older People, People with Long Term Conditions, Families, Children and Young People, Working Age People(including those recently retired and students), People whose circumstances may make them vulnerable and People experiencing poor mental health (including people with dementia) were rated as Good.

The full reports for previous inspections can be found by selecting the 'all reports' link for Asquith Surgery on our website at www.cqc.org.uk

Why we carried out this review

This inspection was a review of information without undertaking a site visit inspection to follow up on breaches of Regulations 12 – Safe Care and Treatment and Regulation 19 – Fit and proper persons employed.

This inspection focused on aspects relating to staff immunisation records, patient group directives and recruitment.

How we carried out the inspection/review

Throughout the pandemic CQC has continued to regulate and respond to risk. However, taking into account the circumstances arising as a result of the pandemic, and in order to reduce risk, we have conducted our reviews differently.

This review was carried out remotely and therefore we did not spend any time on site. This was with consent from the provider and in line with all data protection and information governance requirements.

This included: -

- Requesting evidence from the provider
- Clarification of evidence with the provider

Our findings

We based our judgement of the quality of care at this service on a combination of:

- what we found when we reviewed the evidence sent by the provider
- information from our ongoing monitoring of data about services and information from the provider, patients, the public and other organisations.

At this inspection the practice was Good overall, and rated as Good for Safe services because:

- A system was now in place for staff recruitment and retention
- Records were now kept in regard to staff immunisations
- Improvements had been made to the management of Patient Group Directives to ensure they were signed before they were approved by the lead clinician.

Overall summary

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Older people	Not inspected	
People with long-term conditions	Not inspected	
Families, children and young people	Not inspected	
Working age people (including those recently retired and students)	Not inspected	
People whose circumstances may make them vulnerable	Not inspected	
People experiencing poor mental health (including people with dementia)	Not inspected	

Our inspection team

Our inspection team was led by a CQC lead inspector who undertook a review of evidence without visiting the location.

Background to Asquith Surgery

Spirit Healthcare Ltd. has been the registered provider for Asquith Surgery since October 2017.

Asquith Surgery is located at 693 Welford Road, Leicester. LE2 6FQ. The premises are a converted residential property. Asquith Surgery is one of four GP practices owned by Spirit Healthcare Ltd.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services, treatment of disease, disorder or injury and surgical procedures.

The practice is part of the NHS Leicester City CCG and delivers Alternative Provider Medical Services (APMS) to a patient population of 4,140. This is part of a contract held with NHS England.

The practice is part of a wider network of GP practices called City Care Alliance Primary Care Network

Information published by Public Health England, rates the level of deprivation within the practice population group as 5056 out of a maximum of 6,900, indicating they are in a less deprived area. Deprivation rankings area at England level, the lower the number the more deprived the practice or CCG is relative to others.

The National General Practice Profile states that 60% of the practice population is from a white background and 30% from an Asian background, 2.9% from a black background and 7% from a mixed or non-white background.

There is a team of two GPs, one advanced nurse practitioner, one practice nurse, one health care assistant and a clinical pharmacist who work at the practice. The clinicians are supported by a practice manager alongside reception staff. Spirit Healthcare have a centralised administration team who provide back office support to the three locations based in Leicester.

The practice is open Monday, Wednesday, Thursday and Friday 8am to 6.30pm. Tuesday 7am to 6.30pm and patients were being asked to call the practice to make an appointment.

Due to the enhanced infection prevention and control measures put in place since the pandemic and in line with the national guidance, most GP appointments were telephone consultations. If the GP needs to see a patient face-to-face then the patient is offered an appointment.

The practice has opted out of the requirement to provide GP consultations when the surgery is closed. Out- of-hours services are provided by Derbyshire Health United, which is accessed via the NHS 111 service.