

The Edmund Trust

Pauline Burnet House

Inspection report

1 Pippin Drive
Chesterton
Cambridge
Cambridgeshire
CB4 1GL

Tel: 01223883130

Website: www.edmundtrust.org.uk

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Pauline Burnet House is a residential care home providing personal care to nine adults with autism, physical and learning disabilities

We found the following examples of good practice.

Visitors to the service had their temperature taken, completed a health questionnaire and wore personal protective equipment (PPE). Visitors who were not regularly tested for COVID-19 as part of a testing programme were asked to undertake a Lateral Flow Test (LFT) before entering the building. These tests take 30 minutes to receive a result.

The home had an ample supply of PPE. All staff had received training in the correct use of PPE, and how to take it off and put it on safely.

People were supported to have regular contact with their families and friends through video and telephone calls.

Regular COVID-19 testing for all people and staff living and working in the home was regularly carried out.

Cleaning of the home, including frequently touched surfaces, had increased to reduce the risk of transmission of infection. There were ample supplies of cleaning equipment to reduce the spread of infection.

The service supported staff to travel to work safely without the need to use public transport. If necessary, the service paid for staff to access work via a taxi.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Pauline Burnet House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 05 February and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.