

# Auckland Care Limited

# Crofton Lodge

## Inspection report

21 Crofton Lane  
Hill Head  
Fareham  
Hampshire  
PO14 3LP

Tel: 01329668366

Date of inspection visit:  
26 January 2021

Date of publication:  
08 March 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Crofton Lodge provides care and accommodation for up to 10 people who are living with a learning disability or mental health condition.

We found the following examples of good practice.

Measures were in place, and clearly communicated, to prevent relatives, professionals and others visiting from spreading infection at the entrance and on entering the premises. All visitors were screened for symptoms of acute respiratory infection before being allowed to enter the home.

People were supported to keep in touch with families and visits were planned and well organised to reduce risk and avoid the potential spread of infection. Alternative forms of maintaining social contact were used for friends and relatives. For example, keeping in touch using telephones, regular e-mails to family members and visiting in the communal garden.

A testing scheme for all people and staff had been implemented, known as 'whole home testing'. The provider had tests for regular 'whole home testing' as well as tests for any suspected or symptomatic residents or staff.

People had been supported to make informed choices in relation to vaccinations, and for those who consented, vaccinations had been made available to them. People and staff had individual risk assessments in place, and adjustments had been made.

Staff were trained and knew how to immediately instigate full infection control measures to care for people with symptoms to avoid the virus spreading to other people and staff members. Staff had received training from an IPC specialist. Arrangements were in place so staff could appropriately socially distance during breaks, handovers and meetings.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Crofton Lodge

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 26 January 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.