

Leytonstone Dental Centre LLP

Leytonstone Dental Centre

Inspection report

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Overall summary

We undertook a follow up focused inspection of Leytonstone Dental Centre on 23 September 2022. This inspection was carried out to review in detail the actions taken by the registered provider to improve the quality of care and to confirm that the practice was now meeting legal requirements.

The inspection was led by a CQC inspector who was supported by a specialist dental adviser.

We undertook a comprehensive inspection of Leytonstone Dental Centre on 24 November 2021 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. We found the registered provider was not providing well led care and was in breach of regulation 17 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. You can read our report of that inspection by selecting the 'all reports' link for Leytonstone Dental Centre on our website www.cqc.org.uk.

When one or more of the five questions are not met we require the service to make improvements and send us an action plan. We then inspect again after a reasonable interval, focusing on the area where improvement was required.

As part of this inspection we asked:

- Is it well-led?

Our findings were:

Are services well-led?

We found this practice was providing well-led care in accordance with the relevant regulations.

The provider had made improvements in relation to the regulatory breach we found at our inspection on 24 November 2021.

Summary of findings

Background

Leytonstone Dental Centre is in the London Borough of Waltham Forest and provides private dental care and treatment for adults and children.

There is level access to the practice for people who use wheelchairs and those with pushchairs. Car parking spaces, including dedicated parking for disabled people, are available near the practice.

The dental team includes 3 dentists, 2 dental nurses, a practice manager, a compliance manager and a receptionist. The practice has 3 treatment rooms.

During the inspection we spoke with 1 dentist, 1 dental nurse, the practice manager and the compliance manager. We looked at practice policies and procedures and other records about how the service is managed.

The practice is open:

Monday to Saturday from 10am to 5pm

There were areas where the provider could make improvements. They should:

- Improve the practice's infection control procedures and protocols taking into account the guidelines issued by the Department of Health in the Health Technical Memorandum 01-05: Decontamination in primary care dental practices, and having regard to The Health and Social Care Act 2008: 'Code of Practice about the prevention and control of infections and related guidance. In particular they should ensure that clothing worn to undertake clinical procedures is not worn outside the practice.

Summary of findings

The five questions we ask about services and what we found

We asked the following question(s).

Are services well-led?

No action



Are services well-led?

Our findings

We found that this practice was providing well-led care and was complying with the relevant regulations.

At the inspection on 23 September 2022 we found the practice had made the following improvements to comply with the regulation:

- The practice had implemented an effective system to monitor patient referrals to ensure patients were seen in a timely manner
- Records relating to waste collection were available according to national legislation.
- All staff operating the Cone Beam Computerised Tomography (CBCT) equipment had completed training at levels required for their roles.
- Recruitment checks as per current legislation, had been carried out and records were available for all members of staff . Improvements were required to ensure that all clinical staff have adequate immunity to hepatitis B.
- Dental records were stored securely.
- The quality of the dental care records had improved, showing consistency and detail in the information recorded.

The provider had also made further improvements:

- The provider had implemented audits for prescribing of antibiotic medicines taking into account the guidance provided by the College of General Dentistry.