

Mr & Mrs H Mohamudbaccus

# Broadway Lodge Residential Home

## Inspection report

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York  
North Yorkshire  
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Date of inspection visit:  
08 February 2021

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18 March 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Broadway Lodge is a residential care home providing personal care to up to 18 older people.

We found the home was clean and staff and people who used the service participated in testing for COVID-19. Staff had made some changes and improvements to infection prevention and control practices, following recommendations from infection control specialists. However, further improvements were still required in a number of areas to ensure all policies and practice were in line with government guidance and best practice.

We identified a breach of legal requirements in relation to infection prevention and control.

Full information about the Care Quality Commission's (CQC) regulatory response to more serious concerns found during inspections is added to reports after any representations and appeals have been concluded.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Broadway Lodge Residential Home

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 8 February 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

Not all staff had received up to date infection prevention and control training and we observed some practice which was not in line with best practice. More training was planned for shortly after our inspection. When people were admitted to the service, some aspects of the process were not consistent with government guidance.

We found the home was clean, but cleaning records were not consistently completed, so we could not be fully assured that effective cleaning was regularly taking place. Risks to staff in relation to COVID-19 had not been properly assessed, and policies and audits could be improved to provide clearer guidance and ensure more effective monitoring.

This was a breach of regulation 12 (Safe Care and Treatment) of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

There were measures in place to help prevent visitors from catching and spreading infections and staff and people who used the service participated in COVID-19 testing. The provider had made some changes and improvements following recommendations from infection control specialists.

This section is primarily information for the provider

## Enforcement actions

The table below shows where regulations were not being met and we have taken enforcement action.

Regulated activity	Regulation
Accommodation for persons who require nursing or personal care	Regulation 12 HSCA RA Regulations 2014 Safe care and treatment  Systems were not robust enough to adequately assess the risk of, and prevent and control the spread of infections.

### **The enforcement action we took:**

We issued a warning notice to the provider in respect of this breach of regulation.