

ADL Plc

Charlton Court Nursing Home

Inspection report

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Leeds
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12 January 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Charlton Court Nursing Home is a care home in Leeds. People in care homes receive accommodation and personal care as a single package under one contractual agreement. The Care Quality Commission (CQC) regulates both the premises and the care provided, and both were looked at during this inspection. The home is registered to provide accommodation and support for up to 60 people. There were 49 people using the service at the time of the inspection.

We found the following areas of good practice.

Staff were trained on how to keep people safe from the risk of infection. However, during the inspection not all staff wore their PPE in line with government guidance this was signposted at the time of inspection. The home was clean, tidy and cleaning records had been completed.

At the time of our inspection the home was allowing visitors and there were protocols in place to reduce the risk of infection.

The provider had appropriate arrangements to test people and staff for COVID- 19 and was following government guidance on testing.

People admitted to the service were supported following government guidelines on managing new admissions during the COVID-19 pandemic.

The home's infection prevention and control policy was up to date and in line with current guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Charlton Court Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection triggered by an outbreak of COVID-19 to look at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 12 January 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures. The owner told us they supported people day and night at the service with support from staff.

How well are people protected by the prevention and control of infection?

- We were assured the provider was using PPE effectively and safely. We observed most staff wearing their masks correctly in line with current government guidance, however we observed some staff not wearing their mask correctly. This was raised during the inspection and signposted. PPE stocks were readily available within the home for staff to use.

- We were assured the provider was promoting safety through the layout and hygiene practices of the premises. The home was clean, tidy and cleaning records had been completed.

- We were assured that the provider was preventing visitors from catching and spreading infections.

- We were assured that the provider was meeting shielding and social distancing rules.

- We were assured that the provider was admitting people safely to the service.

- We were assured that the provider was accessing testing for people using the service and staff.

- We were assured that the provider was taking steps to effectively prevent and manage infection outbreaks.

- We were assured that the provider's infection prevention and control policy was up to date.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19. Upon entering the service, a valid Covid pass was requested and checked.

We have also signposted the provider to resources to develop their approach.