

Westgreen Care Ltd

Westgreen House

Inspection report

Wotton Road
Kingswood
Wotton-under-edge
Gloucestershire
GL12 8RA

Tel: 01453844647
Website: www.fshc.co.uk

Date of inspection visit:
30 November 2020

Date of publication:
18 December 2020

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Westgreen House is a care home providing accommodation, personal care and nursing care for up to 45 people with physical disabilities, dementia or age-related frailty. There were 26 people living at Westgreen House at the time of the inspection.

We found the following examples of good practice

- The service was clean and free of malodour. There was a cleaning schedule in place to ensure that all areas of the service were cleaned.
- The service had implemented personal protective equipment (PPE) stations which were situated near the main entrance and throughout the home.
- Visitors were supported by staff to ensure they followed safe infection control, PPE guidance and to check whether they had any symptoms of coronavirus before entering the home. This included taking the visitor's temperature.
- The service had a designated indoor area for visitors that was used for relatives to visit their loved ones. This area had its own entrance and PPE station.
- People were supported to receive regular testing for Covid-19.
- All people being admitted to the service were tested for coronavirus by the care staff on admission.
- Staff were compliant with weekly testing requirements and the registered manager ensured test results were followed up when not received. When unclear results had been received, the registered manager and provider sought and followed advice from PHE.
- Staff were required to change into their uniform in a designated area when they first came on shift. This also included having specific footwear which was only worn in the home whilst staff were on shift. Staff were required to change out of their uniform after each shift. This was then washed to minimise the risk of the spread of infection.
- Individual risk assessments had been conducted on staff which identified any vulnerabilities they may have in relation to coronavirus and any mitigating action that the provider needed to implement.
- The service had developed a COVID-19 secure wing to accommodate anyone who may test positive for coronavirus. The provider told us this would minimise the risk of infection spreading to others.
- The service had appropriate infection control policies and procedures in place. These had been developed in line with current government guidance. There was signage around the home for staff and visitors on what measures were being taken to minimise the risk of spread of infection. These messages were also being communicated through easy read formats, email and on the provider's website.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Westgreen House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 30 November 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing regular testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.