

Hawksbury House Limited

Hawksbury House

Inspection report

Kellfield Lane
Low Fell
Gateshead
NE9 5YP

Tel: 01914821258
Website: www.hawksburyhouse.co.uk

Date of inspection visit:
22 April 2022

Date of publication:
19 May 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Hawksbury House is a residential care home providing personal care to up to 35 people. The service provides support to older people some of whom were living with dementia. At the time of our inspection there were 34 people using the service.

We found the following examples of good practice.

The provider was facilitating visits for people who used the service safely. A visiting pod was available accessed via the garden. People were admitted to the service safely in line with government guidance.

People were encouraged to be socially distant from each other when in communal areas. During the outbreak people with COVID-19, that were unable to isolate, were able to use a lounge separate from other people living at the service. Staff were observed wearing PPE correctly during the inspection.

Risk assessments and policies were in place to help keep people safe, the infection control policy had recently been updated in line with latest guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Hawksbury House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 22 April 22 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- People and their relatives were kept safe during visits. A visiting pod was available. Checks were in place to ensure visitors did not have COVID-19.

We have also signposted the provider to resources to develop their approach.