

Mrs F Bennett & Mr A Bennett & Mrs M Van Zyl-Lamb

Eirenikon Park Residential Home

Inspection report

Bossiney Road
Tintagel
Cornwall
PL34 0AE

Tel: 01840770252

Date of inspection visit:
12 August 2020

Date of publication:
01 September 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Eirenikon Park is a care home registered to provide accommodation and nursing or personal care. Eirenikon Park accommodates up to 13 people in one adapted building. At the time of the inspection there were 10 people living at the residential service. The provider also operates a domiciliary care service, which provides personal care to people in their own homes. We did not look at the domiciliary care service during this inspection.

We found the following examples of good practice.

Staff were following current infection prevention and control guidance to help people to stay safe. Visitors and staff entered the premises into an area designated for hand sanitising, changing of clothes and putting on PPE. Appropriate waste bins were in place for the depositing of used PPE.

All staff had completed online infection prevention and control and covid-19 training. In addition, the infection control lead carried out individual training with staff to check they understood the online training and were putting on their PPE correctly.

Before the pandemic staff worked between the residential home and the domiciliary care service. Once the home closed to visitors, on the 13 March 2020, staff were designated to only work in one of the services to limit the risk of cross infection. The service recruited new staff and shifts were overstaffed to allow for any sickness, to ensure there was a consistent staff team. Staff had chosen to limit their own social contact, outside of work, to reduce the risk to people living at the service.

Staff have been keeping in touch with families by regular telephone and video calls. Visitors could also book times to visit people outside in the garden or under a gazebo. Most people preferred to spend their time in the communal lounge and staff supported them to this whilst maintaining physical distancing.

The premises looked clean and hygienic. Additional cleaning processes had been put in place and there was a clear audit trail to check these were being completed.

The service had reviewed their infection control policy in response to the pandemic. A specific covid-19 policy had also been developed to provide guidance for staff about how to respond to the pandemic. These policies were being updated as changes to government guidance was published.

The registered manager was communicating with people, staff and relatives regularly to ensure everyone understood the precautions being taken to keep people safe.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

People were protected by systems in place to prevent and control infection.

Inspected but not rated

Eirenikon Park Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 12 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5 ☐ How well are people protected by the prevention and control of infection?

- ☐ We were assured that the provider was preventing visitors from catching and spreading infections.
- ☐ We were assured that the provider was meeting shielding and social distancing rules.
- ☐ We were assured that the provider was admitting people safely to the service.
- ☐ We were assured that the provider was using PPE effectively and safely.
- ☐ We were assured that the provider was accessing testing for people using the service and staff.
- ☐ We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- ☐ We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- ☐ We were assured that the provider's infection prevention and control policy was up to date.