

Care UK Community Partnerships Ltd

Lonsdale Mews

Inspection report

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04 December 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Lonsdale Mews is care home which provides accommodation and personal care for up to 64 people. At the time of the inspection there were 6 people living at the service.

We found the following examples of good practice.

- Robust procedures were in place for all visitors to the service together with information and guidance regarding the risks posed by COVID-19 clearly displayed.
- A COVID-19 testing programme was in place for staff and people living in the service. This ensured prompt action could be taken to prevent the spread of the infection if a positive test was returned.
- The provider followed government guidance on managing new admissions during the COVID-19 pandemic.
- Sufficient stocks of Personal Protective Equipment (PPE) enabled staff to follow safe Infection Prevention and Control (IPC) practice.
- A cleaning programme was in place, and the housekeeping team understood the importance of their role. They told us what cleaning products they used for different areas and how they worked to reduce the risk of cross infection.
- Staff received COVID-19 IPC training. This provided them with the most up to date guidance and best practice to keep people and themselves as safe as possible from the risk of infection.
- People were supported to keep in touch with their relatives in a safe way including those who were receiving end of life care. A secure 'visitors pod' enabled visitors to see their relatives without the need to enter the main building. The 'pod' was sanitized following each visit.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Lonsdale Mews

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 04 December 2020 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.