

The Gresham Care Home Limited

Gresham Care Home

Inspection report

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Tel: 01493661670

Date of inspection visit:
20 November 2020

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22 January 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Gresham Care Home is a care home providing personal and nursing care for up to 45 people aged 65 and over, some of whom were living with dementia. At the time of the inspection, 32 people were using the service.

We were assured that this service met good infection prevention and control guidelines.

Guidance had been given to the service to enable them to strengthen and improve internal systems and processes. All recommendations were considered and acted on promptly ensuring further assurance.

We found the following examples of good practice;

- The service minimised risk of infection control by ensuring all staff followed national guidance in the use of PPE. Sufficient supply of PPE was held by the service.
- All staff and residents are receiving Covid-19 testing. In addition, daily temperature checks are being taken of the staff team, as well as the residents to further protect all individuals. All visitors also received a temperature check before entering the service. A non-contact wall hung thermometer was in place to further minimise cross infection.
- The service had clear infection control signage both at the entrance and throughout the building.
- Individuals were required to isolate where they were positive for Covid-19, as well as if they were a new admission to the service. Where an individual would not fully self-isolate, technology was used to alert staff if they left their room to offer timely support.
- The staff team had been nominated for an award for a portable electronic device. This device had been utilised for the residents to maintain contact with their families by ways of video calls.
- A remote birthday party had been completed by the service to ensure the resident had a positive experience whilst maintaining the safety of all people and staff.

Guidance had been given to the service to enable them to strengthen and improve internal systems and processes. All recommendations were considered and acted on promptly ensuring further assurance.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service met good infection prevention and control guidelines.

Inspected but not rated

Gresham Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 20 November 2020 and was unannounced. Inspection activity continued remotely until 08 December 2020.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.