

# Derby City Council

# Perth House

## Inspection report

Athlone Close  
Chaddesden  
Derby  
Derbyshire  
DE21 4BP

Tel: 01332717550

Date of inspection visit:  
22 October 2020

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04 November 2020

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Perth House is situated in the Chaddesden area of Derby and is owned by Derby City Council. Perth House provides personal care and accommodation for up to 36 older people and younger adults. The service supports people who require rehabilitation following a hospital admission; prior to returning home or to another care service. The intermediate care team who worked with the staff at Perth House had their offices within the building. At the time of our inspection there were 11 people using the service.

We found the following examples of good practice.

- A Covid 19 screening questionnaire was required for all visitors, to complete upon entry, hand washing facilities and hand gel were in place to comply with the required guidance.
- People were supported to contact their relatives and friends during their stay through video and telephone calls.
- A one-way system was in place from the entrance to enable social distancing and staff adhered to one person in certain places throughout the home.
- On the ground floor there was a red zone for people that had been discharged from hospital with a positive Covid 19 result and a green zone for people that had been discharged from hospital who were awaiting the results of their Covid 19 test. Both zones had their own cohort of staff. This minimised the risk of transmission.
- The first floor was used for people accessing the service to support their rehabilitation. They had their own cohort of staff and were supported in their rooms. Games and puzzles and daily newspapers were available to everyone using the service and televisions had also been purchased for all bedrooms.
- Personal protective equipment (PPE) was worn by staff following government guidance. A PPE training pack had been developed by the registered manager. This was comprehensive and included a competency test to ensure staff understanding.
- Staff received a Covid 19 test at the start of their four-day shift. If any staff member tested positive, they would follow government guidance and self-isolate for ten days.
- The premise was hygienic and clean. All areas were cleaned regularly throughout the day with hotspots such as door handles, and light switches cleaned frequently.
- People were enabled to access ventilation as for fresh air, through the windows throughout the service.
- Perth House had an established core of staff. A contingency plan included using one particular agency, if needed. Agency staff would be tested and trained in the same way as contracted staff.
- A detailed IPC policy was in place. However, this policy did not mention Covid 19. This was mitigated by the registered manager's comprehensive training and information pack and by using government guidelines in place.
- Risk assessments were completed for staff to ensure staff from black, Asian and minority ethnic groups and staff with health conditions, were supported effectively. Any staff assessed as vulnerable would not work in the red or green zones.

- Regular IPC audits were undertaken to identify any areas for improvement.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

### Inspected but not rated

No ratings were awarded following this inspection. This was a thematic review seeking to identify examples of good practice in infection prevention and control.

# Perth House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 22 October 2020 and was announced.

# Is the service safe?

## Our findings

S5□How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured the good infection prevention and control practices were in place. However, the provider's infection prevention and control policy was not up to date and did not include information on Covid 19. The provider has assured us this would be addressed.