

Pathways Care Group Limited

Southleigh

Inspection report

31 London Road
Kettering
Northamptonshire
NN16 0EF

Tel: 01536511166

Date of inspection visit:
17 February 2021

Date of publication:
10 March 2021

Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	-------------------------

Summary of findings

Overall summary

Southleigh is a residential care home providing personal care to up to 15 people with learning disabilities. At the time of our inspection there were nine people using the service.

People's experience of using this service and what we found

- The environment was old and tired and needed to be improved to ensure all areas could be cleaned effectively. The provider had commenced a refurbishment of the service but had to put plans on hold because of the COVID-19 pandemic. There was one person who had a personal lounge chair that was ripped in several places making it difficult to clean effectively. We saw cleaning schedules and hourly high touch point cleaning to ensure the service was kept as clean as possible.
- Safe arrangements were in place for professional visitors to the service. This included temperature checks, hand sanitisation and wearing a mask.
- Staff had a separate entrance to use that meant they did not have to pass through the main areas of the service and went straight to an area where they were able to change their clothes before starting their shift.
- Isolation, cohorting and zoning was used to manage the spread of infection. This meant people self-isolated in their rooms when necessary.
- There was plenty of personal protective equipment (PPE) including masks, gloves, aprons and hand sanitiser available. PPE stations were located around the service and outside people's rooms.
- A regular programme of testing for COVID-19 was in place for staff and people who lived in the service. This meant swift action could be taken if anyone received a positive test result.
- Policies, procedures and risk assessments related to COVID-19 were up to date which supported staff to keep people safe. All staff had completed training in relation to infection control, and recently received training about the correct use of PPE including donning and doffing.

You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Southleigh on our website at www.cqc.org.uk.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Southleigh

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 17 February 2021 and was announced ten minutes before entering the building. This allowed us to discuss risk factors related to COVID-19 before the inspection commenced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises.

The environment needed to be improved to ensure areas around the service were easy to clean. For example, in some toilet areas the paint was peeling off the walls which meant the walls were difficult to clean. Although some flooring had been replaced at the start of the refurbishment, there were areas of flooring that still needed to be replaced because they were split or did not butt up to the toilet and baths. One person had a personal chair that was torn in several places making it difficult to clean effectively. Following the inspection the regional manager confirmed they had organised a best interest meeting to explore the best way to repair or provide a new chair with the least disruption to the person.

The provider had commenced a refurbishment of the service but had to put plans on hold because of the COVID-19 pandemic. We saw the plan of works and this showed the improvements that had already been completed and those still yet to complete. We saw cleaning schedules and hourly high touch point cleaning to ensure the service was kept as clean and hygienic as possible. Following the inspection the regional manager informed us that work was to begin on the toilet and bathroom areas and would be completed by April 2021.