

Barnsley Road Surgery

Inspection report

899 Barnsley Road
Sheffield
S5 0QJ
Tel: 01142329390

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good



Are services responsive to people's needs?

Good



Overall summary

We undertook a targeted assessment of the responsive key question at Barnsley Road Surgery. The rating for the responsive key question is Good. As the other domains were not reviewed during this assessment, the rating of good will be carried forward from the previous inspection and the overall rating of the service will remain Good.

Safe – not inspected, rating of good carried forward from previous inspection

Effective - not inspected, rating of good carried forward from previous inspection

Caring - not inspected, rating of good carried forward from previous inspection

Responsive - Good

Well-led - not inspected, rating of good carried forward from previous inspection

The full reports for previous inspections can be found by selecting the 'all reports' link for Barnsley Road Surgery on our website at www.cqc.org.uk

Why we carried out this assessment.

We carried out a targeted assessment of the responsive key question. Targeted assessments enable us to focus on certain key questions to explore particular aspects of care.

How we carried out the assessment

- This assessment was carried out without a site visit.
- Conducting staff interviews using video conferencing.
- Requesting evidence from the provider and reviewing the appointment system.

Our findings

We based our judgement of the quality of care at this service on a combination of:

- what we found when we carried out the assessment
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We found that:

- Patients could access care and treatment in a timely way and the provider had implemented systems and processes as a result of patient feedback.
- National GP patient survey results relating to access were above national averages.
- Complaints were satisfactorily handled in a timely manner.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Sean O'Kelly BSc MB ChB MSc DCH FRCA

Chief Inspector of Health Care

Our inspection team

Our inspection team was led by a CQC lead inspector who spoke with staff using video conferencing facilities.

Background to Barnsley Road Surgery

Barnsley Road Surgery is located at 899 Barnsley Road, Sheffield, S5 0QJ. The practice is based in a two storey converted house with an annex. All patient treatment areas are on the ground floor of the building, the first floor is used as office space for staff.

The practice is situated within the South Yorkshire Integrated Care System (ICS) and delivers Personal Medical Services (PMS) to a patient population of 2,480 patients. This is part of a contract held with NHS England. The practice is also part of a wider Primary Care Network made up of local GP practices who provide shared services to their patients.

The provider is registered with CQC to provide the regulated activities, diagnostic and screening, maternity and midwifery and treatment of disease, disorder or injury from this location.

This provider is registered with CQC as an individual GP (female). The practice employs 1 regular locum practice nurse, 1 healthcare assistant, a practice manager and a team of administration and reception staff. The practice used a regular locum GP when the GP provider was on holiday.

Information published by Public Health England shows that deprivation within the practice population group is in the first lowest decile (1 of 10). The lower the decile, the more deprived the practice population is relative to others.

According to the latest available ethnicity data, the registered population consists of approximately 84.6% white, 5.2% Asian and 10.2% recorded as mixed or other ethnicity.

The practice is open 8am to 6pm Monday to Friday with the exception of Thursdays when the practice is closed from 2.30pm. Telephones are transferred to the Out of Hours Service on Thursday afternoons.

Weekend and evening appointments are offered at one of the satellite clinics in Sheffield, in partnership with other practices in the area. When the practice is closed, patient calls are automatically transferred to the Sheffield Out of Hours Service which is located at the Northern General Hospital.