

# Sandylane Limited

# Regent Hotel

## Inspection report

11 North Marine Drive  
Bridlington  
Humberside  
YO15 2LT

Tel: 01262673338

Date of inspection visit:  
17 December 2020

Date of publication:  
04 January 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Regent Hotel is a 'care home'. The service accommodates up to 29 older people who may be living with dementia in one adapted building. There were 16 people living at the service on the day of the inspection.

We found the following examples of good practice.

Staff completed regular checks on people to monitor for signs and symptoms of COVID-19, this included taking people's temperatures twice daily.

Staff demonstrated a good knowledge of how to support people that had tested positive or were showing symptoms of COVID-19.

Staff breaks were taken in designated areas and restricted to one member of staff at any given time to reduce the risks of transmission. Staff were careful to maintain social distancing and wore appropriate PPE in line with current government guidance.

Staff were allocated to specific floors in the service to work to reduce the risk of transmission throughout the service.

The registered manager had used templates and guidance from best practice to appropriately assess risks to people and staff.

The registered manager had identified staff to take a lead role in infection prevention control (IPC) and they were undergoing further training to enhance their knowledge and skills.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Regent Hotel

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 17 December 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.