

Bournville Village Trust

Selly Wood House Nursing Home

Inspection report

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Ratings

Overall rating for this service

Good



Is the service safe?

Requires improvement



Overall summary

We carried out an unannounced comprehensive inspection of this service in May 2015. A breach of legal requirements was found. After the comprehensive inspection, the provider wrote to us to say what they would do to meet legal requirements in relation to the breach.

We undertook this focused inspection to check that they had followed their plan and to confirm that they now met legal requirements. This report only covers our findings in relation to those requirements. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for (Selly Wood House Nursing Home) on our website at www.cqc.org.uk

We looked at the management of medicines. People could be confident they would get their tablets and medicines at the correct time. People told us they were happy with the way medicines were being managed.

Some people needed nursing staff to apply a medicated patch to their body to help relieve pain. These were not always being used as they should. People told us they had not experienced any pain or discomfort related to this, and we were satisfied with the additional action the registered provider told us they would take to improve this further.

Summary of findings

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We found that action had been taken to improve safety.

People could be confident they would receive their prescribed medicines.

Requires improvement



Selly Wood House Nursing Home

Detailed findings

Background to this inspection

We undertook an unannounced focused inspection of Sellywood House Nursing Home on 26 October 2015. This inspection was done to check that improvements to meet legal requirements planned by the provider after our comprehensive inspection in May

2015 had been made. The team inspected the service against one of the five questions we ask about services: Is the service Safe? This is because the service was not meeting some legal requirements.

The inspection was undertaken by one pharmacy inspector. During our inspection we spoke with people living at the home, nursing staff and members of the homes management team. We looked at the medicine records of nine people.

Is the service safe?

Our findings

We inspected this service in May 2015 and found that people's medicines were not always well managed. The provider sent us an action plan detailing the action they would take to improve this situation and to meet the requirements of the regulations. We found this action plan had been effective and the management of medicines had improved.

The provider did not have a robust system of recording where the various types of analgesic patches were being applied to the body. The manufacturers of these different patches all stated in their patient information leaflets that the application of a new patch to the same site should be avoided for a certain period of time. The service was unable to demonstrate that the application of these patches was taking into account the manufacturer's guidelines. However we spoke with two people who were having the patches applied and they told us that the patches were controlling their pain and they were not experiencing any side effects from using them. One of these people also said "I would commend Selly Wood House on the way they administer my medicines".

People were receiving their medicines, including controlled drugs as prescribed. We looked in detail at nine medicine administration records and found people were receiving their medicines at the frequency and dose they had been prescribed by their doctor.

People who had been prescribed medicines on a 'when required' basis had these medicines given in a consistent way by the nurses and care staff. We found that people's records had sufficient information to show the nursing and care staff how and when to administer these when required medicines. We spoke with the nursing staff and found that they were knowledgeable about the people they were looking after and the appropriateness of when to administer the when required medicines.

Medicines were being stored securely and at the correct temperatures for the protection of people using the service. We observed the refrigerator temperature records and found that the monitoring was ensuring that medicines were being stored correctly so they would be effective. We found that the maximum and minimum temperatures of the refrigerator were being monitored on a daily basis.