Kingswell Surgery

Inspection report

40 Shrewsbury Road
Penistone
Sheffield
South Yorkshire
S36 6DY
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www.kingswellsurgery.co.uk

Date of inspection visit: 5 February 2019
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location	Good
Are services safe?	Good
Are services effective?	Good
Are services caring?	Good
Are services responsive?	Good
Are services well-led?	Good

Overall summary

We carried out an announced comprehensive inspection at Kingswell Surgery on 5 February 2019 as part of our inspection programme. The provider is a partnership of two GPs who registered with CQC as the provider for this location in May 2018.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall and good for all population groups.

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Patients received effective care and treatment that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centred care.

Whilst we found no breaches of regulations, the provider **should**:

- Review systems for checking the immunisation status of staff in line with the Department of Health Immunisation Against Infectious Disease guidance (the Green Book).
- Improve the process for actioning hospital letters with regard to children who do not attend for a hospital appointment.
- Review and document the induction process for locum GPs.
- Review the medication review protocol.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Professor Steve Field CBE FRCP FFPH FRCGP

Chief Inspector of General Practice

Population group ratings

Older people	Good
People with long-term conditions	Good
Families, children and young people	Good
Working age people (including those recently retired and students)	Good
People whose circumstances may make them vulnerable	Good
People experiencing poor mental health (including people with dementia)	Good

Our inspection team

Our inspection team was led by a CQC lead inspector. The team included a GP specialist advisor, a CQC medicines inspector and a GP specialist advisor in training.

Background to Kingswell Surgery

Kingswell Surgery is located at 40 Shrewsbury Road, Penistone, S36 6DY. The practice provides services to 4051 patients under the terms of the NHS personal medical services (PMS) contract and is a dispensing practice.

The provider is registered with CQC to provide the regulated activities, diagnostic and screening, maternity and midwifery, surgical procedures, family planning and treatment of disease, disorder or injury from this location.

This provider is a partnership of two GPs (one male, one female) who registered with CQC as the provider for this location in May 2018. The practice employ two salaried GPs (female), one practice nurse, two healthcare assistants, a business manager, practice manager, three dispensary staff and a team of administration and reception staff.

Information published by Public Health England, rates the level of deprivation within the practice population group as nine, on a scale of one to ten, level one represents the highest levels of deprivation and level ten the lowest. The practice population is similar to others in the Barnsley Clinical Commissioning Group (CCG) area with a higher number of patients of working age at 69.3% (CCG average 59.4%).

The practice is open and offers appointments between 7.45am to 6.30pm, with the exception of Monday when the practice is open until 7pm and Wednesday when the practice opens 7am to 7pm. When the practice is closed patients are advised contact the NHS 111 service.