

Roland Residential Care Homes Limited

Roland Residential Care Homes - 6 Old Park Ridings

Inspection report

Winchmore Hill
London
N21 2EU

Tel: 02083642534

Date of inspection visit:
09 November 2020

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24 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Roland Residential Care Homes – 6 Old Park Ridings is a residential care home and provides accommodation and personal care for up to 10 people who have a mental health diagnosis. At the time of this visit, nine people were living at the home.

We found the following examples of good practice.

- The provider aimed to work in line with the most current government, CQC and Local Authority guidance to enable them to continue keeping people safe and free from infection. The provider's infection prevention and control policy and procedures informed and directed care delivery and staff support.
- Information and guidance was given to all visitors prior to their visit specifying the processes in place to facilitate safe visits. All visitors were screened for symptoms of COVID-19 and were provided with Personal Protective Equipment (PPE). This enabled the service to protect people, staff and visitors.
- The service had an open garden area as well as indoor facilities with separate access to allow safe visiting for families.
- People living at the home were supported through one-to-one sessions, to understand the COVID-19 pandemic, how this affected them and actions they could take to stay safe.
- All staff had received appropriate training, support and guidance throughout the pandemic period.
- Staff were wearing PPE in line with government guidance and the provider's policy.
- Staff worked proactively together to continuously monitor and check people for signs or symptoms of possible infection, so that immediate action could be taken to contain the infection and prevent transmission around the home.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Roland Residential Care Homes - 6 Old Park Ridings

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 9 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.