

Alphonsus Services Limited

Eve House

Inspection report

58A Albert Street
Pensnett
Brierley Hill
West Midlands
DY5 4HW

Tel: 01384482728

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23 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Eve House is registered to provide accommodation and personal care to a maximum of five people with a learning disability and/or autistic spectrum disorder. At the time of our inspection four people lived at the home.

We found the following examples of good practice.

- Visitors to the home (professional and relatives) must comply with rules to be allowed entry. These include having their temperature taken and the donning of Personal Protective Equipment (PPE). If relatives wished to visit their family member this would be enabled by making an appointment in advance.
- Staff encouraged people to social distance by encouraging them to spend their time in different rooms. Single occupancy bedrooms, en-suite facilities and good ventilation reduced infection risk.
- Staff would follow defined processes to ensure people could be admitted to the home safely. These processes included the person having a negative COVID-19 test and a period of self isolation.
- COVID-19 test kits were plentiful. Staff were required to take a COVID-19 test three times a week and people were tested every 28 days. Where people or staff tested positive, they were required to self-isolate in line with current guidance.
- Staff had access to plenty of PPE. PPE was available throughout the home.
- Two hourly cleaning of high touch areas such as door handles, light switches and handrails was maintained. The home had equipment and cleaning products to maintain a clean and safe environment.
- Staff received training which included, specific COVID-19 awareness, COVID-19 testing and donning and doffing of PPE.
- The provider's Infection Prevention Control (IPC) policy and risk assessments were reviewed and updated when new government guidance had been issued.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Eve House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 23 March 2021 and was announced.

Is the service safe?

Our findings

S5-How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.