

Ms Iolenta Castelino

Therese Care Home

Inspection report

144 Gassiot Road
Tooting
London
SW17 8LE

Tel: 02087675407

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23 February 2022

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Therese Care Home is a residential home for up to three people with mental health needs. At the time of the inspection there were three people living in the home.

We found the following examples of good practice.

Facilities were in place to wash hands or use hand sanitiser on entering and leaving the home and visitors were screened for symptoms of acute respiratory infection before being allowed to enter the home. There were signs and instructions to ensure compliance with infection prevention control (IPC).

Staff wore masks, gloves, and aprons when supporting people with personal care and wore Personal Protective Equipment (PPE) in areas where social distancing could not be achieved. Use of PPE was in accordance with current government guidelines. Records showed that staff had received training in IPC and PPE.

People were assessed regularly for the development of symptoms of COVID-19. The provider ensured staff were regularly tested for COVID-19. The owner knew how to apply for coronavirus testing kits to test people and staff.

Communal areas such as outdoor spaces and garden areas were used creatively to help with IPC. Staff had cleaning schedules, which they were required to complete and include frequency of cleaning of high touch areas including light switches and door handles.

All members of staff worked in only one care setting. The provider understood and was meeting COVID-19 staff vaccination requirement. This includes, monitoring vaccination and COVID-19 status of deployed staff, ensuring deployed staff maintain an up-to-date vaccination status, including providing guidance and assistance for staff to get vaccinated.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Therese Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 23 February 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people from their family and friends where applicable. If visitors were not able to visit, alternate means such as telephone calls were in place.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.