

B & M Investments Limited

St Catharines Care Home

Inspection report

24 St Catharines Road
Broxbourne
Hertfordshire
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Date of inspection visit:
28 January 2021

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24 February 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

St Catharine's Care Home is a residential care home that provides accommodation and personal care for up to 21 people. The care home is a three-storey building situated in a residential area. At the time of this inspection there were 18 people living at the service, some of whom live with dementia.

We found the following examples of good practice:

The care home utilised iPad and Skype video calling as a way of maintaining social contact for residents' relatives.

The service completed monthly infection prevention and control audits which were overseen by a Compliance Manager.

Staff had to adhere to a Rainbow Code of Conduct fundamental to the care home's operation during the pandemic, which included complying with the infection control policy, Covid-19 testing and monitoring by a lead Rainbow champion.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

St Catharines Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 28 January 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.