

Dr Sashi Shashikanth

Inspection report

20 Pield Heath Road
Uxbridge
UB8 3NG
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location	Good	
Are services effective?	Good	
Are services responsive to people's needs?	Good	
Are services well-led?	Good	

Overall summary

We carried out an announced focused inspection at Dr Sashi Shashikanth on 9 March 2021 as we received information of concern from stakeholders regarding patient access to Covid-19 vaccinations. We looked at how patients were accessing the vaccine as part of this inspection.

Dr Sashi Shashikanth was rated good overall and for all key questions at their previous inspection on 24 April 2018 and the Annual Regulatory Review conducted on 12 December 2019 found no action to be taken as ratings remained unchanged.

This inspection looked at the following key questions:

- Effective
- Responsive
- Well-led

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisation

We have rated this practice as good overall and good for all population groups.

We found that:

- Patients received effective care and treatment that met their needs.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.
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The areas where the provider **should** make improvements are:

- Continue progress to improve the uptake of childhood immunisations and cervical screening.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Older people	Good 
People with long-term conditions	Good 
Families, children and young people	Good 
Working age people (including those recently retired and students)	Good 
People whose circumstances may make them vulnerable	Good 
People experiencing poor mental health (including people with dementia)	Good 

Our inspection team

Our inspection team was led by a CQC lead inspector. The team included a GP specialist advisor.

Background to Dr Sashi Shashikanth

Dr Sashi Shashikanth, also known as West London Medical Centre, is an NHS GP practice located in Uxbridge, Middlesex. The practice is situated within the NHS Hillingdon Clinical Commissioning Group (CCG) and provides GP led primary care services through a General Medical Services contract to approximately 4960 patients. This is a contract between general practices and NHS England for delivering services to the local community.

Services are provided from:

- West London Medical Centre, 20 Pield Heath Road, Uxbridge, Middlesex, UB8 3NG

Online services can be accessed from the practice website:

- www.londongp.org

The provider is a single handed male GP. The practice also employed three long-term male and female sessional GPs. The nursing team consisted of a nurse practitioner, practice nurse and a health care assistant. The practice is supported by a practice manager, a deputy practice manager, an HR executive, a secretary; and an administrative and reception team.

The practice is not currently part of any wider network of GP practices.

The practice has a lower percentage of patients over 65 years of age when compared to the national average. The practice population is ethnically diverse with 60% white, 25% Asian, 8% black, 4% mixed race and 3% from other ethnic groups. The practice area is rated in the fifth deprivation decile (one is most deprived, ten is least deprived) of the Index of Multiple Deprivation (IMD). People living in more deprived areas tend to have greater need for health services.

The practice is registered with the Care Quality Commission to provide the regulated activities of: diagnostic and screening procedures, maternity and midwifery services, surgical procedures and treatment of disease disorder and injury.