

Independence Homes Limited

Independence Homes Limited - 7 Hall Road

Inspection report

7 Hall Road
Wallington
Surrey
SM6 0RT

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Date of inspection visit:
08 March 2021

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18 May 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

7, Hall Road is a 'care home' providing accommodation and support for people living with complex needs and learning disabilities. The service can support up to seven people. At the time of our inspection there were seven people living in the home.

We found the following examples of good practice.

People were in contact with their families. Relatives could visit their family members by pre- arrangement. Only one visitor was allowed at any one time. Visitors had to complete a rapid flow test together with a negative result before the visit was authorised. They were also required to wear appropriate PPE. Rooms were fully cleaned after each visit to reduce the risk of possible infection. Families were provided with information about the safety procedures visitors should follow to ensure their safety and the safety of residents and staff. When relatives were not able to visit, they kept in touch with people through video and telephone calls.

Residents and staff were tested for COVID-19 in line with current government guidance.

All staff were trained in infection prevention and control (IPC) and the use of personal protective equipment (PPE). There were designated areas for staff to don and doff PPE and hand sanitising and washing facilities were easily accessible to people, staff and visitors. There were COVID-19 and hand washing information signs throughout the home. We observed staff followed current IPC guidance and practice throughout our visit.

The service's IPC policy was up to date and in line with current guidance.

The service had plans in place to respond immediately and appropriately to an outbreak of infection to ensure the safety of people and staff.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Details are in our safe findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 8 March 2021 and was announced. We gave the provider 24 hours notice of this inspection.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.