

Governors of Sutton's Hospital in Charterhouse Queen Elizabeth II Infirmary

Inspection report

Master's Lodge
17 Charterhouse Square
London
EC1M 6AH

Tel: 02072539521
Website: www.thecharterhouse.org

Date of inspection visit:
17 February 2021

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03 March 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

The Queen Elizabeth II infirmary provides residential care to a maximum of eleven people. Accommodation is provided in single rooms, with shared living and dining facilities. At the time of our inspection there were nine people living in the home.

We found the following examples of good practice.

Members of the senior management team and the board of governors attended personally to assist on site during times of staff shortage, including to help care for residents and support with day to day managerial and administrative functions. Staff told us they wanted to acknowledge their appreciation and sustain the sense of community and continuity within the home.

There was a designated staff member COVID-19 champion who was sharing information to help support, remind and encourage all staff, including regarding COVID-19 vaccination.

The service ensured that visitors to the home were carefully screened so that they do not present a risk to people in the home. Their temperatures were checked at the door. Personal protective equipment (PPE) including face masks, disposable gloves and aprons were provided for visitors before entering the home. Social distancing was observed. This was aimed at preventing and controlling the spread of infection.

Staff had a good understanding of infection prevention and control measures. They had been provided with infection control training and regular updates. The home had enough and appropriate PPE.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Queen Elizabeth II Infirmary

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place. This inspection took place on 17 February 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.