

Medway Community Healthcare C.I.C

Darland House

Inspection report

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06 November 2020

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Darland House is a purpose-built care home providing short term and long term care to older adults and people living with dementia. Darland House can support up to 40 people, there were 36 people living at the service at the time of the inspection.

We found the following examples of good practice.

- Staff had received a good level of face to face training and assessment for infection prevention and control including how to use Personal Protective Equipment (PPE) effectively and how to maintain good hand hygiene.
- The provider had an effective and well-structured system for auditing infection prevention and control. This involved several of the provider's locations working together to discuss best practice and overcome any gaps identified in infection prevention and control measures.
- Visits to the service had to be booked in advance. Staff telephoned visitors on the day they were coming to the service to remind them of the visiting procedure and check they did not have symptoms of Covid-19.

We were assured of the provider's safe management of infection prevention and control. However, at the time of inspection the service was not suitable for the purposes of a designated care setting. There were people living in the proposed area and plans had not yet been agreed to confirm a designated staff team.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Darland House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 6 November 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.