

# Alchemy Care (Greensleeves) Limited

# Greensleeves Care Home

## Inspection report

15-21 Perryfield Road  
Crawley  
West Sussex  
RH11 8AA

Tel: 01293511394

Date of inspection visit:  
03 March 2021

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24 March 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Greensleeves Care Home is a care home without nursing which is registered to provide a service for up to 34 people aged 65 and over who require assistance with personal care. At the time of the inspection 33 people were living at the home. People living at the home had a variety of care and support needs, such as vascular dementia, Alzheimers and Parkinsons. The service is provided from a converted residence offering single occupancy en-suite rooms.

We found the following examples of good practice.

People were well supported by staff to have telephone and video call contact with their family and friends. The service facilitated in person visits in a manner which minimised the risk of infection spread, including visits in the gardens. A visitor's suite fitted with a large glass panel and intercom, enabled families and friends to visit people who lived in the home in person.

Plans were in place to isolate people with COVID-19 to minimise transmission. The service had good supplies of personal protective equipment (PPE) that were readily available in stations throughout the service.

There was a meet and greet protocol in place where visitors are asked screening questions, their temperature taken and sanitise their hands before entering the home. PPE was also provided where appropriate for indoor visits.

Staff had received training on how to keep people safe during the COVID-19 pandemic and staff and residents were regularly tested for COVID-19. The building was clean and free from clutter.

Staff ensured people's welfare had been maintained and they had sufficient stimulation, such as themed crafts and bringing different experiences into the home such as creating a beach in the garden instead of a planned day trip to the beach. The garden had been adapted to increase access for residents such as raised beds with wheelchair access. Physiotherapists were brought in to support residents where appropriate to help regain mobility after periods of illness and care staff had developed person specific exercise and mobility programmes.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Greensleeves Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 3 March 2021 and was announced.

# Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.