

Mr & Mrs Allison

Beachville West End

Inspection report

Beachville Care Home
West End
Newbiggin-by-the-sea
Northumberland
NE64 6XD

Tel: 01670817345

Date of inspection visit:
12 November 2020

Date of publication:
08 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Beachville West End provides accommodation and personal care for up to 13 people with a range of health conditions, including those living with dementia. At the time of the inspection the service was supporting 11 people.

We found the following examples of good practice:

- There was a clear process for visitors, which included temperature checks, completion of a health check form and track and trace documentation. Visits were due to recommence in the next few days and were in line with national guidance.
- Staff had undertaken additional training in infection prevention and control. This included putting on and taking off personal protective equipment (PPE), hand hygiene and other Covid-19 related training. Further training was currently taking place to refresh staff. Suitable supplies of PPE were available and contingency plans were in place.
- The provider supported people and staff as far as possible with social distancing.
- People and their relatives were supported to keep in contact using a range of technology including social media, telephone and email.
- The provider was following national guidance for anyone moving into the service. Staff worked closely with healthcare professionals to ensure appropriate and safe admission procedures were being followed.
- Infection control audits and checks were carried out and these were being further reviewed. The registered manager spoke positively about the dedication and hard work of the whole staff team. They said staff commitment had helped to minimise the impact of the pandemic on people's health and wellbeing and keep the service Covid-19 free.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Beachville West End

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 12 November 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.