

Avery Homes Grove Park Limited

Grove Park Care Home

Inspection report

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04 December 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Grove Park Care Home is a residential care home providing personal care to 63 people aged 65 and over at the time of the inspection. The service can support up to 80 people in one purpose-built building. Grove Park Care Home accommodates people across three separate suites, each of which has separate adapted facilities. One of the suites specialises in providing care to people living with dementia.

We found the following examples of good practice.

The registered manager took a compassionate approach to visiting for people living with dementia who were struggling to cope emotionally during the pandemic. Window visits had been facilitated and a pod had been purchased to support visits.

There was a rigorous visitor risk assessment in place and each visitor was provided with a PPE pack and had their temperature checked on entering the building. The provider was in the process of developing a policy on testing visitors once the lateral flow tests had been delivered and all safety measures had been put in place.

Each suite had their own wellbeing member of staff who ensured people were provided with meaningful occupation including when isolated in their rooms.

Staff were well supported through the pandemic by the management team, with regular supervision and checks on their well-being. Additional staff had been recruited to ensure staffing levels could be maintained if staff were unable to work. Staff had good knowledge on how to recognise the signs and symptoms of someone becoming unwell, and they knew what action to take to keep everyone safe.

The environment was visibly clean and enhanced cleaning schedules were in place. The registered manager told us the provider had been very supportive during the outbreak and had purchased additional equipment and environmental adaptations to improve infection control. These included infrared taps in key areas such as the sluice and staff room. They had also purchased a "fogging machine" to cleanse the air and disinfect hard to reach crevices and soft furnishings.

The registered manager had ensured audits and governance arrangements were completed during the pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated

Grove Park Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 4 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.