

# Voyage 1 Limited

# Harefield Lodge

## Inspection report

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19 March 2021

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## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Harefield Lodge is a residential care home which provides accommodation and support to up to seven people with a learning disability and or autism. The home has a main building which includes access to bedrooms, a range of communal areas and offices, along with self-contained flats to the rear of the property.

We found the following examples of good practice.

Opportunities for people to have visits with their loved ones were available. The registered manager told us people were encouraged to use alternative communication such as telephone calls and online video calls to keep in contact with people who were important to them.

People were supported to understand information about the pandemic using easy read information which was prominently displayed in the service.

Records showed that the provider understood and implemented national guidance to support safe admissions to the service.

We observed the home was clean and staff completed regular cleaning activities which were recorded. Consideration was also given to ensure the service remained well ventilated in line with best practice guidance.

Staff had access to ample supply of appropriate personal protective equipment (PPE), and we observed this was used in line with national guidance. Staff had received updated training in the appropriate use of PPE and infection prevention and control (IPC). We received positive feedback from other health professionals that the service engaged well in the training opportunities offered.

We reviewed the homes IPC policies and procedures. We found these were regularly updated and included appropriate reference to national guidance and publications. Information included relevant signposting to service specific best practice guidance for people with a learning disability and or autism.

People and staff had access to regular testing in line with national guidelines. Staff and people were also encouraged to participate in the national COVID-19 vaccination programme.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Harefield Lodge

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 19 March 2021 with a site visit and was announced. We completed a virtual follow up review of information with the provider's operations manager on 31 March 2021.

# Is the service safe?

## Our findings

- We were assured that the provider was preventing visitors from catching and spreading infections.

We noted the provider took steps to support people to have safe visits with their loved ones if they wished, which included COVID-19 lateral flow testing and screening visitors for symptoms of the virus before entry to the service. We have signposted the provider to ensure people's individual visiting and community visiting care plans were personalised.

- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.